

Service Information

TITLE : Update unintended error 3 and 5 on Bolero devices
MODEL : Bolero 11 / 21, Bolero 32 / 33 / 43
DATE : 2024-09-06 **NUMBER** : SI240906-B

Reason for sending you this information

A software update for Bolero machines has just been released.

Part and software information:

The following unintentional error codes are resolved by this update:

1. Error 3 magnetic valve unexpectedly opened, during descaling
2. Error 5 water selector malfunction
 - » In some rare cases, the water selector will select the wrong position for a 3 ingredient recipe, which can also be the cause of error 5

To resolve these unintentional errors:

- ▶ *Machines require Firmware 2.2.2 update*
- ▶ The first machine with the new Firmware 2.2.2 has serial number **020002520541**

Changed Spare Part:

- None

New Spare Part:

- None

Deleted Spare Part:

- None